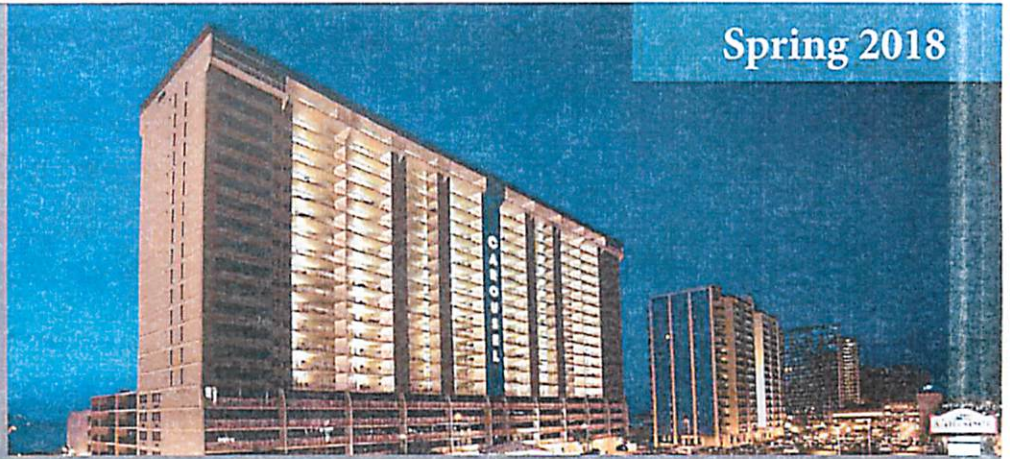


## CONTACT INFORMATION

Cheryl Potenza: (410)524-4865  
(800)773-8362  
Fax Number: (410)524-2552  
Hotel Main Number: (410)524-1000  
Michel James: (410)520-2300  
Steve Bulmer: (301)980-7666  
Mark Rohrer: (410)520-2272

[www.Carouselcuo.com](http://www.Carouselcuo.com)



# Carousel Times

## What's New...

Whoever said it's slow in Ocean City in the winter has never heard of The Carousel! What didn't happen this winter? Let's catch up:

Spall repairs - Ev-Air Tight performed concrete repairs on 18 oceanfront balconies and 2 bayside closets.

Comcast - Fiber optics were pulled to the building to enhance our Internet quality.

Oceanfront Bolts - All States Construction Company replaced the rusted bolts on the oceanfront and bayside balconies.

Pest Control - Pest 24 serviced all 190 Condominiums.

Dryer Vent Cleaning - Indoor Pollution Solutions serviced 80 dryer vents.

The Indoor Pool was closed for several days for routine maintenance and acid washing.

And of course the biggest accomplishment is the ongoing remodeling of our hotel lobby and condo hallway. If you have's seen it, it looks fantastic!

The spall repairs and the lobby work have been a huge undertaking! I apologize for the views of the scaffolding and ropes that were hanging for 3 months.

If you notice spall issues on your balconies, please take a picture and send it to Cheryl via email ([Cheryl.Potenza@carouselhotel.com](mailto:Cheryl.Potenza@carouselhotel.com)), fax - 410.524.2252 or regular mail to the office.

## Be nice to your neighbors...

My upstairs neighbors' favorite shoes



Remember to place felt pads or area rugs under your chairs and/or tables if you have ceramic or tile floors. Remember noise travels! If you need assistance from the Condo office, please feel free to call. Trust me, your neighbors will thank you :)

## Update!!!



The Ice Skating Rink will be open May 7 - May 16. In January you received the 2018 Ice Rink Closures and at that time the rink was scheduled to be closed, but it will now be open! Please communicate to your renters, family and guests. Hope to see you then!



# Events



OC Restaurant Week  
April 15 - 29



Free Ice Shows  
June 13 - Sept 1



Springfest  
May 3 - 6



Theme Nights  
June, July, August



Air Show  
June 16 - 17



Camp Carousel  
June 12 - Aug 30

## New Owners

This information will not be displayed on our website to protect owner privacy.

## Wireless Thermostats and Smart TV's

Just a reminder to contact our Internet provider Pinnacle Communications to setup your wireless thermostat or your TV's. They will register your devices so that you are not kicked off the Internet every 24 hours. Their toll free number is 866.772.8726. There are informational cards in the condo office that you can keep in your unit. Guests can also contact Pinnacle if they are having Internet issues.

## Ocean City News

The Town of Ocean City has been cracking down on short term rental units that are not acquiring the appropriate licensing. The license fee for renting a residential property is \$116.00 due on May 1<sup>st</sup> of each year. The license expires April 30<sup>th</sup> the following year. Rentals may also be subject to a 4.5% room tax, payable to Worcester County, and 6% sales tax, payable to the State of Maryland. For more information about these room taxes, call Worcester County at 410-632-0682 X 1211 and the State of Maryland at 1-800-492-1751. **Fines are starting at \$500.00 per unit!**

## Cheryl's Corner

January was a very challenging month. It was very cold - I can't remember the last time we had days when the high temperature was 17 degrees. The Carousel experienced 4 major sprinkler leaks with approximately 25 units affected as well as public areas. We also had several hot water heater leaks that affected 6 units with varying degree of damage. I just wanted to take a moment to thank all of you that were affected by the leaks and sincerely thank you for your patience, cooperation and understanding. Leaks are complex. They are destructive. They are time consuming. Over 150 pictures taken on my phone. Dozens of emails to condo owners! I should have tracked my steps every time I had to inspect units or walk with the insurance adjusters. The one bright spot is that I am a little more knowledgeable about how insurance works in these situations. And I'm still learning. We are still learning, and I couldn't appreciate all of you more. Thank you.

"Trials or little tests contain lessons to be learnt" - Norhafsa Hamid